



PMC 2018

PRACTICE MANAGERS
CONFERENCE

The Australian Society of Anaesthetists and Economics Advisory Committee Chair, Dr. Mark Sinclair are delighted to present the 2018 Practice Managers Conference.

The Practice Managers Conference is a full day of educational lectures targeted at Practice Managers in the medical industry.

Topics of focus may include:

- Economic Advisory Committee Chair
- ASA services – how we can help
- Role of the manager
- HR management
- Australian Privacy Principles
- Challenges facing Practice Managers
- Private Health Insurance and more...

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The Policy Team

Australian Society of Anaesthetists

Policy Team Committees

- Economic Advisory Committee (EAC)
Responsible for overseeing issues of economic importance to the profession as well as assisting members in the economic, industrial and private areas.

Chair: Dr Mark Sinclair

- Professional Issues Advisory Committee (PIAC)
Provides advice to the ASA Board and ASA members on professional issues, such as personal health, workforce.

Chair: Dr Antonio Grossi

- Public Practice Advisory Committee (PPAC)
Focuses on the provision of anaesthesia services in the public sector and for public patients in the private sector.

Chair: Associate Professor Alicia Dennis

Contact Us

If you have any questions about the ASA Policy Team or any of the work they and their committees do, please do not hesitate to get in touch.

p: 1800 806 654 or e: policy@asa.org.au

Policy Team Activities

- MBS Review
- IFC & out-of-pocket expenses
- Welfare and workforce issues
- Professional Performance Framework
- Member queries

Stakeholder Engagement

- Consultations with government.
- Engagement with Private Health Insurers (PHI).
- Attending forums and major meetings on MBS Review.
- Developing submissions and position statements on current issues.

Invited Speakers

PeopleVision Workplace Consultants



**Gina Nardone - Preventing mental illness through promoting mental health
Director and Workplace Mediator.
PeopleVision Workplace Consultants**

Gina co-founded PeopleVision in 2009 and has over 20 years experience in the workers compensation and injury prevention industry. Gina provides clients with the benefit of a broad range of experience and knowledge having commenced her career as a lawyer representing employees, held senior positions with a national insurer and as a consultant. Gina is a Commissioner in the SA Employment Tribunal and also provides mediation services to private clients to assist parties resolve workplace disputes with the focus of achieving mutually satisfying outcomes. Gina is an accredited Workplace Mediator and a partner to the AMA (SA).



**Tori Phoenix - Preventing mental illness through promoting mental health
Senior Consultant
PeopleVision Workplace Consultants**

Tori Phoenix joined PeopleVision in 2016 and assists clients in a broad range of workplace areas including workers compensation, self-insurance and work health and safety. She is a skilled Claims Manager, Return to Work Coordinator and Trainer. Tori has a particular interest in mental health awareness. She supports businesses to develop, implement and monitor wellbeing programs designed to increase personal ownership around physical and mental health. Tori is an advocate for positive workplace culture and assists businesses with targeted programs to increase employee productivity and satisfaction. accredited Workplace Mediator and a partner to the AMA (SA).

Invited Speakers

Norman Waterhouse Lawyers



Lincoln Smith - Social media and 24/7 connectivity in the workplace
Principle
Norman Waterhouse Lawyers

Lincoln Smith joined Norman Waterhouse in October 2009. He has over 18 years of legal experience across a number of disciplines most notably industrial relations, employment, and media law. Lincoln has considerable experience representing individuals, corporate and public sector clients in industrial, employment, occupational health and safety and discrimination proceedings across a range of jurisdictions and Courts, including the Federal Court, Supreme Courts of South Australia and Victoria, the Australian Industrial Relations Commission and its successor, Fair Work Commission.



Ganesh Krishnan - Update of patient privacy
Solicitor
Norman Waterhouse Lawyers

Ganesh joined Norman Waterhouse as a Law Clerk in January 2012, and was admitted as a Solicitor in February 2013. Since joining Norman Waterhouse, Ganesh has been exclusively part of the Employment and Governance team. Ganesh advises on a wide range of industrial issues including unfair dismissals, contract and modern award interpretation, restraint of trade, discrimination claims, sexual harassment claims and importantly managing social media in the workplace. Ganesh has acted for both employer and employees and through this understands the motivations of both sides.

Invited Speakers

Bupa



Tony Cafasso
Manager, Provider Automation
Bupa - Health & Benefits Management

Tony and his team manage provider automation. Tony has been with Bupa for 30 years in various roles across the Health Insurance business.

- Providing affordable and sustainable provider agreements
- Building strategies for increased provider utilisation through Automation
- Managing Internal and External Technology relationships



Tim Servin
Transaction Optimisation Manager
Bupa - Customer Service

Tim (and his team) manage claims automation for Bupa. Tim has been with Bupa for 3 years, after 13 years with Westpac in Process and Systems Improvement, Operational Support.

- Supporting the migration of providers to established automation channels
- Improving the electronic and automated offering for customer claims
- Developing alternative strategies to closing out the manual claims 'tail'.



Paul Wilson
Network Manager, Overseas Student Health Cover and Medical Services
Bupa - Health & Benefits Management

Paul and his team manage the International GP Network for both students and visitors. Paul has been with Bupa for 28 years in various roles across the Health Insurance business

- Support international students and visitors through direct billing providers
- Implement and drive automation claiming channels
- Support Customer Value Proposition international/residential customers

2018 Practice Managers Conference

Program

Time	Event	Speakers
08:30 - 09:00	Registration	
09:00 - 09:30	EAC Update - Medicare, Health Insurance and Private Practice – a 2018 Update	Dr Mark Sinclair Economic Advisory Committee Chair
09:30 - 10:00	ASA Policy update ASA Services - What the ASA can do for Practice Managers/Websites/Stats	Ms Jacintha VictorJohn ASA Policy Manager
10:00 - 10:30	Sponsors - 5 minute presentation each	Avant, Anaesthetic Private Practice, MillerBillier, MediTrust, MDA National & Direct Control
10:30 - 11:00	Morning Tea	
11:00 - 11:45	Preventing mental illness through promoting mental health	Ms Gina Nardone & Ms Tori Phoenix PeopleVision
11:45 - 12:30	Social media and 24/7 connectivity in the workplace Update of patient privacy	Mr Lincoln Smith & Mr Ganesh Krishnan Norman Waterhouse Lawyers
12:30 - 13:15	Bupa's claims processing experience and the Automation claims submission channels we offer for providers.	Mr Tony Cafasso, Mr Tim Servin & Mr Paul Wilson Bupa
13:15 - 14:30	Lunch	
14:30 - 16:00	Anaesthesia Practice Management in 2018 Open Discussion; Hot topics in Practice Management - - Legality/ Liability - Problem Solving/ Experiences - Bullying Harassment Issues - Handling staff/managing difficult employees and privacy	Ms Lexie Harris Wesley Anaesthesia and Pain Management Ms Cheryl Wood Associated Anaesthetists Group Ltd Dr Mark Sinclair Economic Advisory Committee Chair ASA Policy Team
16:00 - 17:00	Networking Drinks	

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Exhibitor and Sponsors

Company Information



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MediTrust

MediTrust is an Australian owned Anaesthetic software and services company and has been helping Anaesthetists since 2005. MediTrust's software has been developed working side by side with Anaesthetists and continues to work with Anaesthetists and groups today. For more information please visit www.meditrust.com.au



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Event Information



Venue

Hotel Grand Chancellor Adelaide
65 Hindley Street
Adelaide, SA 5000

Date

Friday 17 August, 2018

Time

8.30am - 5pm

Inclusions

Morning tea, lunch & networking drinks

Registration

To register please [click here](#)

Information

Carparking is available in Blyth Street, parking rates apply please [click here](#)

Directions to venue

